

U.G. 5th Semester Examination - 2020**ENGLISH****[PROGRAMME]****Skill Enhancement Course (SEC)****Course Code : ENGP-SEC-T-3**

Full Marks : 40

Time : 2 Hours

*The figures in the right-hand margin indicate marks.**Candidates are required to give their answers in their own words as far as practicable.*1. Answer any **five** of the following questions: $2 \times 5 = 10$

- a) What is external communication?
- b) Name two common citation styles.
- c) What is project report?
- d) Why is fieldwork generally assigned?
- e) How can the financial health of the company be diagnosed?
- f) What is meant by minutes of a meeting?
- g) Why is email the most preferred medium of e-correspondence for many companies?
- h) Why is the cover page of a report important?

2. Answer any **two** of the following questions :

$$5 \times 2 = 10$$

- a) Name some of the major digital and social media options for business communication.
- b) What information is included in the minutes of a meeting?
- c) Differentiate between the chairman's message and the auditor's report.
- d) Briefly discuss the sources of a research work.

3. Answer any **two** of the following questions:

$$10 \times 2 = 20$$

- a) Write a field report on any field trip that you have attended.
 - b) Describe the sections in a project report.
 - c) Discuss how barriers of communication can be removed.
 - d) Illustrate how the MLA style of citation is different from the APA style.
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